



STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS

June 27th, 2006

Dear Provider:

This letter is to serve as a reminder that as of July 1st, 2006, the Rhode Island Department of Human Services and its fiscal agent, EDS, will replace BioScrip as the Pharmacy Benefits Manager for the Rhode Island Pharmaceutical Assistance to the Elderly (RIPAE) program.

This change in benefit managers brings with it a few claims processing changes outlined below.

1. RIPAE recipients have received a new card and member identification number. This number replaces their social security number and is a nine digit number beginning with a 98. The new number is to be used on and after July 1st, 2006. Should a claim be submitted with the old social security number after July 1st, the claim will deny "Recipient Number M/I or Not on File".
2. Effective July 1st, 2006 claims submitted to RIPAE must be submitted to EDS with:
BIN: 610471
PCN: RIPAE0706
3. In the event that a RIPAE member has another insurance, in addition to their RIPAE coverage, (ex. Medicare Part D, or any commercial coverage), the other insurance should be billed as primary and then a secondary claim should be submitted to RIPAE.
 - a. Claims submitted directly to RIPAE, where there is another insurance on file will deny with "Submit Bill to Other Processor or Other Payer".
 - b. Claims billed as secondary to RIPAE where the primary insurance has **not** made payment (either denied or paid \$0.00) will adjudicate on through the RIPAE claims processing logic. Providing no other edits set, this type of claim transaction will pay, posting the member co-payment due by the recipient and the co-payment information will be forwarded to the TrOOP facilitator.
 - c. Claims billed as secondary to RIPAE where the primary insurance **has** made payment (> \$0.00) will deny with "Claim Denied, Payment Collected from Other Payer"

Should you have any questions or concerns please feel free to contact either the Customer Service Help Desk at (401) 784-8100 or your Pharmacy Coordinator, Ingelcia G. Simas at (401) 784-3818 or ingelcia.simas@eds.com.